



AT&T

**AT&T UNIX[®] PC
Service and Parts
Ordering Information**

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NOTICE

The information in this document is subject to change without notice.
AT&T assumes no responsibility for any errors that may appear in
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IMPORTANT SERVICE INFORMATION

Dear Customer:

The following information is provided to allow us to better meet your service needs. This information should be retained and the directions followed as indicated.

In Case of Trouble

Limited Warranty Service during the 90-day warranty period may be obtained from AT&T Information Systems technicians or by returning the product to an authorized AT&T computer dealer.

In the event that you have a problem with your unit and want to have it repaired or require maintenance, you may return the product to an authorized AT&T computer dealer, or contact the AT&T Information Systems Service Organization by calling **1-800-922-0354** (unless special instructions have been provided to you). If you are located outside the Continental USA, please call: **201-668-6025**. The individual answering will provide you with specific instructions depending on your individual needs and maintenance contract options.

Equipment Maintenance Agreements/Plans

AT&T Information Systems offers six Equipment Maintenance Agreements/Plans:

- **Business Day Service:** Contracted; five day (M-F) 8 a.m. to 5 p.m., Systems Technician dispatched to customer's location, if required, for equipment repair. Time charges apply outside coverage period.
- **Around-The-Clock Service:** Contracted; 24 hours a day, seven days a week on major failures with Systems Technician dispatched to customer's location, if required, for equipment repair.
- **Dedicated Service:** Technician dedicated to specific location in one, two, or three-shift coverage, for 5, 6, or 7 days/week.
- **Mail-In Exchange:** Contracted; like-for-like exchange of major customer replacement modules.
- **Per Occurrence:** Non-contracted; technician dispatched to customer's location, charged on time-and-material basis. Time only is charged for contracted customers who want service out of contracted hours.
- **Mail-In Exchange:** Non-contracted; like-for-like exchange of major customer replaceable modules on a per occurrence basis.

Software Maintenance Agreements/Plans

AT&T Information Systems offers four Software Maintenance Agreements/Plans:

- **Remote Only Service:** Contracted; five day (M-F) 8 a.m. to 5 p.m. for customer software assistance. Time charges apply outside coverage period.
- **Business Day Service:** Contracted; five day (M-F), remote telephone service with Systems Technician dispatched to customer's location, if required, for repair. Time charges apply outside coverage period.
- **Around-The-Clock Service:** Contracted; 24 hours a day, seven days a week on major failures with remote telephone service and Systems Technician dispatched to customer's location, if required.
- **Telephone Hotline Assistance:** Call-units of time may be purchased as needed; the minimum purchase is for four call-units (fifteen minutes each). VISA, MasterCard, and American Express are the only acceptable means of payment unless you have an AT&T Customer Identification Number (CIN), in which case you may receive direct billing from AT&T.

PARTS LIST

This catalog is a list of the AT&T UNIX PC parts that you can order by placing a toll-free call to the National Parts Sales Center. It details the major customer replaceable modules of the AT&T UNIX PC. More extensive information is available in the Service Manual (see Parts List that follows). The ordering information is organized with the following headings:

- **Part Number (Comcode):** This is the Part Number of the item you wish to order.
- **Description:** Briefly describes the part.

Ordering

To place an order for parts with the AT&T Information Systems National Parts Sales Center, you need to know the following information:

1. Customer Identification Number _____ and Branch Code _____. These were established when you purchased your system from AT&T Information Systems. If these numbers are not already written in above, the National Parts Sales Center can provide them when you place your initial order. For reference when placing future orders, be sure to note these numbers in the space provided.
2. If the product was initially purchased from an authorized AT&T computer dealer, the National Parts Sales Center will accept a VISA, MasterCard, or American Express credit card.
3. System Name/Price Element Code. This information is in Bold Type on the top of the Parts List.
4. Part Number. This is the individual Part Number(s) that you wish to order from the Parts List.
5. Where to Place an Order. Call National Parts Sales Center, toll free, **1-800-222-PART**. Hours are 8 a.m. to 5 p.m., Monday through Friday in all U.S. time zones.

Warranty

All parts carry a 90-day warranty from the date of purchase. AT&T Information Systems will replace any defective part free of charge within the warranty period. A specific warranty statement is provided with the part.

Shipping

Parts are normally shipped within 24 hours of order by Surface Carrier, unless Air Freight is specified. All parts are shipped F.O.B., destination. Freight charges are prepaid and added. Sales tax is added, per your locality.

PARTS LIST

AT&T UNIX PC

Customer Replaceable Modules

Price Element Code 0937-PT3

Part Number (Comcode)	Description
845659697	AT&T UNIX PC Service Manual
845660117	AT&T UNIX PC Reference Manual
405142688	IRMA Board (COAX)
105160279	Voice Messenger Card
105160253	Math. Acc. Unit MC 68881
405050139	Monitor Bezel Assembly
405050154	Monitor Bucket Assembly
403865330	Monitor Assembly with Bezel/Green
403865231	Logic CPU Board-.5MB RAM
405009804	Logic CPU Board-1MB RAM
404077992	Logic CPU Board-2MB RAM
403865322	Power Supply-10MB/20MB (Model 7300)
405076597	Power Supply-40MB/67MB (Model 3B1)

PARTS LIST (CONTINUED)

Part Number (Comcode)	Description
403865249	Power Cord
403865264	10MB Winchester Disk Drive HH
103973319	20MB Winchester Disk Drive HH
405058314	40MB Winchester Disk Drive FH
404069445	67MB Winchester Disk Drive FH
403865256	Floppy Disk Drive, 48TP Spares Kit
405050345	Floppy Disk Ribbon Cable
405050352	Winchester Disk Ribbon Cable
405050360	Floppy Disk DC Cable
405050378	Winchester Disk DC Cable
403865280	Keyboard Spares Kit
403865298	Keyboard Cable
405050162	Keyboard Bezel
405050170	Keyboard Base
405049578	Keyboard (with Shield/Keycaps)
403865272	Fan Assembly
403865314	Mouse Spare Kit

PARTS LIST (CONTINUED)

Part Number (Comcode)	Description
102479896	Tel-Cable D4BU-29 Modular
103974820	512K RAM Expansion Board
103973327	Dual EIA Port Card
103973335	512K RAM W/2 RS-232C Ports
404086217	512K RAM Chip Sets
103974838	1A2 Key Adapter
405049750	DOS-73 Coprocessor Board
405083189	DOS-73 Keyboard Overlay
405056359	2MB RAM Expansion Board
405057449	23MB External TSU Sub Assembly
405057464	23MB TBU 37 Pin Cable
405057514	23MB TBU Controller Card
404077935	23MB TBU Bezel Assembly
404077943	23MB TBU Housing
405083155	23MB TBU Power Supply
403754393	23MB TBU Tape Drive
404077950	23MB TBU Fan Assembly

PARTS LIST (CONTINUED)

Part Number (Comcode)	Description
104231311	23MB TBU Tape Cartridge
405055534	40MB/67MB Retrofit Kit
405078056	40MB/67MB Top Cover
405077728	40MB/67MB Top Shield
405078064	40MB/67MB Disk Shield/Insulator
405078080	40MB/67MB Pan Cover
405078098	40MB/67MB Video Cable
405076571	40MB/67MB Monitor Hardware
405050196	Power Switch/Fuse Holder Assembly
405050212	10MB/20MB Top Cover (Model 7300)
405050246	Bottom Base Assembly
405050287	Speaker Volume Control Pot (SVCP)
405050329	Exterior Slide Assembly for SVCP
405050394	Speaker Assembly
405050402	10MB/20MB Video Cable (Model 7300)
405050410	Reset Button Assembly

PARTS LIST (CONTINUED)

Part Number (Comcode)	Description
405176785	Expansion Unit
405198854	Ethernet Board

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999-750-402IS